



PINEWOOD GYMNASTICS CLUB
Patron: Svetlana Khorkina - Olympic Champion

CLUB PINEWOOD GYMNASTICS

WELFARE COMPLAINTS PROCEDURE

Pinewood Gymnastics Club is committed to ensuring that those working with children and vulnerable adults adopt best practice to ensure the health, safety and welfare of the participants and staff.

The club will endeavour to promote the highest standards of care for all members, staff and officials by the adoption of the British Gymnastics Child Protection Policy (2004)

We are always keen to talk with parents/guardians about progress and you should feel free to communicate any concerns through the following channels. Staff are always willing to listen and answer question. Please make an appointment or find an appropriate time to pose questions and raise concerns either before or after coaching so that you can receive undivided attention.

Step 1

Talk to the coach leading the class or squad concerned

Step 2

You or the lead coach may wish to refer the concern to the senior or head coach.

Step 3

If the concern can not be resolved it should be referred **in writing** to:
Pinewood Gym Club Committee via the Club Welfare Officers:
Mrs Gill Pelizzari and/or Mrs Carol Murray at Pinewood Gymnastics

Step 4

If the concern cannot be resolved it should be referred up to British Gymnastics